

#### Training for Financial Aid Staff:

All financial aid staff receive extensive training when they begin at the College. Annually there is constant ongoing training and updating staff of rules and regulation, ensuring staff knowledge remains current.

#### Training consists of the following:

During the 1<sup>st</sup> couple of months of joining the College, all financial aid staff are thoroughly trained on all aspects of administering financial aid. This includes Federal Title IV aid (PELL, SEOG, student loans), NYS grant programs (TAP, Enhanced TAP), Veterans and Active Duty Military (Chapters 31, 33, 35, 1606 and Tuition Assistance) and Institutional aid programs.

Additional information and training is ongoing in the form of staff presentations, webinars, conferences, and publications from various sources (US Department of Education, NYS Higher Education Services Corp., Department of Veterans Affairs, Department of Defense, financial aid groups (NASFAA, NYSFAAA, etc.) to ensure the knowledge is current and the most up to date.